FEB TRACEMENTS S COrrespondence

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:

Commissioner for Patents

P.O. Box 1450

Alexandria, VA,22313-1450, on 2/25/04

Attorney for Applicants

FEBRUARY 25, 2004

285277-00016

RECEIVED

MAR 0 4 2004

GROUP 3600

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Group Art Unit: 3629

DONALD B. HUBBARD et al.

•

Serial No. 09/766,550

: Examiner: Naresh Vig

Filed: January 19, 2001

: Attorney Docket No. 285277-00016

SYSTEM AND METHOD FOR MANAGING RENTALS FROM A RENTAL SERVICE PROVIDER

: Confirmation No. 9920

RESPONSE

600 Grant Street, 44th Floor Pittsburgh, PA 15219 February 25, 2004

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed on October 31, 2003, the following remarks are submitted:

Remarks begin on page 2 of this paper.